

Privacy Policy

Your Privacy Matters to Us

This privacy policy outlines how Dr. Gözde Erten Clinic collects, uses, and protects the information of its users. Ensuring the security and confidentiality of your personal data is our priority when you visit our website or use our services.

Information We Collect

We may collect the following types of information through our website and other communication channels:

- Name and surname
- Phone number
- Email address
- Country and location information
- Message or inquiry content
- User behavior data collected via cookies

Use of Collected Information

The information we collect may be used for the following purposes:

- Providing the requested information or appointment services
- Customer support and informational communications
- Improving our services and enhancing user experience
- Informing you about clinic updates and promotions (with your consent)
- Compliance with legal obligations

Information Sharing

Your personal data will not be shared with third parties without your consent, except in the following cases:

- Compliance with legal requirements
- Collaboration with service partners and providers necessary for delivering our services (e.g., appointment systems)
- Security threats and risk prevention

Data Security

We apply industry-standard security measures to protect your personal data from unauthorized access, disclosure, or alteration:

- Secure data transmission using SSL (Secure Sockets Layer) technology
- Firewalls and access restrictions
- Regular data security audits

Cookie Policy

Our website uses cookies to improve user experience and conduct analysis. Cookies are small data files stored on your browser that collect information about your usage of the site. You can refuse or disable cookies in your browser settings.

Your Rights

You have several rights concerning your personal data:

- **Right to Access:** You can request details about the information we hold about you.
- **Right to Rectification:** You can request corrections to incorrect or incomplete information.
- **Right to Erasure:** You can request the deletion of your data (except where required by law).
- **Right to Object:** You can object to the processing of your data in certain ways.

Contact Us

If you have any questions or concerns about this privacy policy, you can contact us using the information below:

Address: Ümit Osmanağa Konakları, 2494/3. Sok, 06810 Çankaya / Ankara

Phone: +90 545 411 21 41

Email: info@drgozdeerten.com

Policy Updates

This privacy policy may be updated when necessary. Updates will take effect as soon as they are posted on our website. We encourage you to review our privacy policy periodically for any changes.

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